

## Basic instructions for installing the SnapScan App from an App Store on to a smartphone

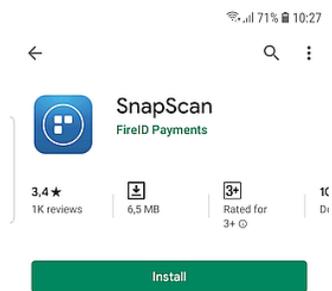
Images below are for illustration purposes, these may appear a little different in some respects in your own installation

*Your phone / device may present you with additional pop-up prompts – read them carefully and respond appropriately*

First locate SnapScan in the appropriate App Store, you will recognise the correct app by its logo.

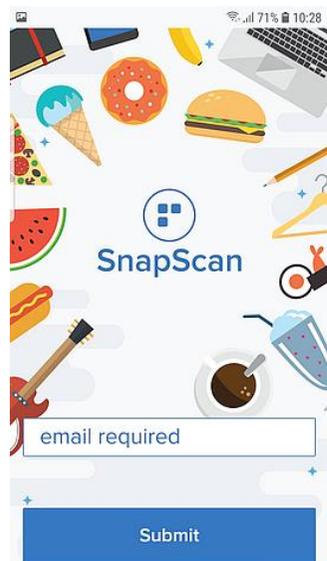
You will need to have a working internet connection and sufficient data to download it.

Click “install”



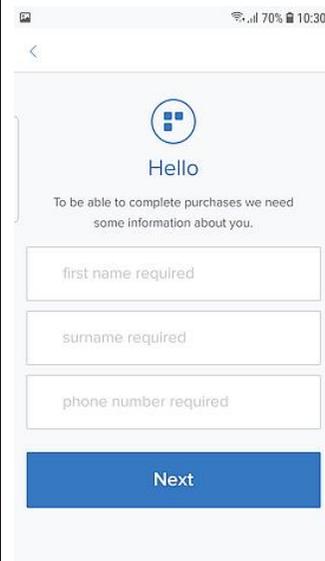
Locate the installed app on your device and open it. You will be prompted for your email address. SnapScan will send you an email with a verification link. This will happen for each device on which you install SnapScan.

You will also be prompted for security permissions.

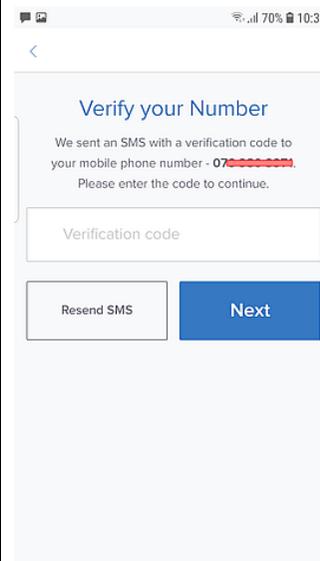


You are prompted for your name and phone number.

An SMS with a OTP (One Time PIN) will be sent to the number entered.



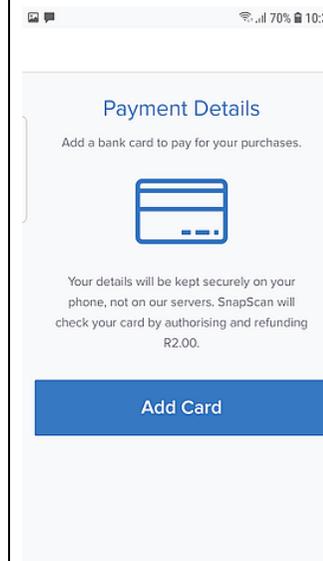
Once you receive the SMS with the OTP then you must enter the OTP in the “verification code” box.



Add at least one card to the app (debit or credit).

You will be prompted to either scan the card with your phone camera or enter the details manually.

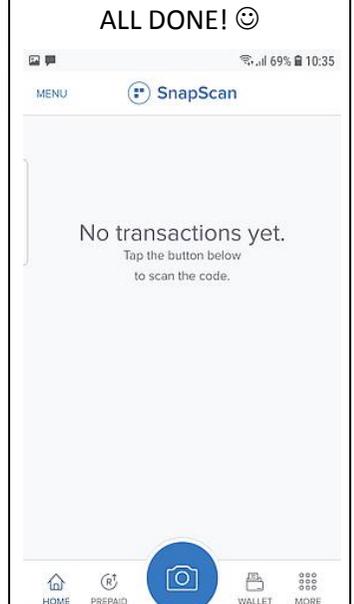
There might be a further permissions prompt. A R2.00 transaction will be processed, then reversed, to verify that your card is valid and working (no cost to you).



Once a card is loaded you are “good to go”!

Press the Big Blue Button to start the transaction - locate the QR Code through the viewfinder on the phone screen.

Your phone will process the QR code and prompt you for the payment details. Then click “Pay”. You will be prompted for your PIN code.



SnapScan is a Standard Bank product. <https://www.snapscan.co.za/> -- Support can be reached at: [+27 \(0\) 21 250 0960](tel:+27212500960) or [help@snapscan.co.za](mailto:help@snapscan.co.za) or [@snapscansupport](https://www.instagram.com/snapscansupport)